**INFORMATION TO CUSTOMERS**

Genoa, August 20th 2018

Subject: Genoa Morandi bridge collapse

Dear Customers,

The collapse of Morandi bridge is a real tragedy for the loss of many people’s life and a deep wound for the entire Genovese community.

In this difficult moment we have received plenty of messages in which you have expressed your sincere sympathy towards us. These are a demonstration of the relationship of esteem and confidence that connects each other, but even more, they represent a great encouragement to face the difficulties that are awaiting us in the next months.

We wish to thank all of You for the support you have demonstrated to us and, at the same time, we want to assure that all of Saimare SpA staff and the Management Department are united in the commitment to make the company activities continue regularly in order to keep the efficiency and the standard of our services unchanged.

Best regards.

SAIMARE Spa